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2005-231-C

August 3, 2006  
Via Overnight Delivery

210 N. Park Ave.  
Winter Park, FL  
32789

P.O. Drawer 200  
Winter Park, FL  
32790-0200

Tel: 407-740-8575  
Fax: 407-740-0613  
tmi@tminc.com

Mr. Doug Pratt  
South Carolina Public Service Commission  
Synergy Business Park  
101 Executive Center Dr.  
Saluda Building  
Columbia, SC 29210

RE: Vanco Direct USA, LLC  
SC Service Quality Report (CLEC)  
For the quarter of April 1, 2006 to June 30, 2006

Dear Mr. Pratt:

Enclosed please find the SC Service Quality Report (CLEC) for the quarter of April 1, 2006 to June 30, 2006, filed on behalf of Vanco Direct USA, LLC. No check is enclosed as there are no remittance fees due.

DO

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for that purpose.

Questions regarding this filing should be directed to my attention at 407-740-3018. Thank you for your assistance in this matter.

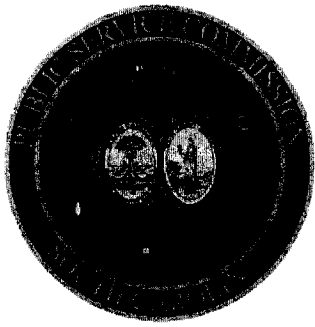
Sincerely,

*Lori Kline*

Lori Kline  
Compliance Reporting Specialist

cc: Rob Figus - Vanco Direct USA, LLC  
file: Vanco Direct USA, LLC - Reporting - South Carolina

RECEIVED  
AUG 04 2006  
PSC SC  
MAIL / DMS



PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA  
**CLEC QUARTERLY SERVICE QUALITY REPORT**

SOUTH CAROLINA REGULATED OPERATIONS

COMPANY NAME Vanco Direct USA, LLC

QUARTER / YEAR Second / 2006

Reporting Month →

April

May

June

Number of South Carolina Customer Access Lines Provided:

via Resale →

0

0

0

via UNE P →

0

0

0

via Other Methods →

0

0

0

Total South Carolina Line Count →

0

0

0

Trouble Reports / Access Line (%) →  
(Objective: < 7%)

N/A

N/A

N/A

Customer Out of Service Clearing Times (%) →  
(Objective: > 85% w/in 24 hrs)

N/A

N/A

N/A

New Installs Completed w/in 5 Days (%) →  
(Objective: > 85% w/in 5 working days)

N/A

N/A

N/A

Commitments Fulfilled (%) →  
(Objective: > 85%)

N/A

N/A

N/A

Explanation for Objectives Not Met: \_\_\_\_\_

Does your company use its own switching facilities  
to provide services within South Carolina? → YES ☐ or NO ☒

Person Making Report / Contact Information: Rob Figus 312-660-5000

Authorized Signature

Rob Figus, V.P. Finance & Controller

Date \_\_\_\_\_